

MDR Tracking Number: M5-04-1251-01

Under the provisions of Section 413.031 of the Texas Workers' Compensation Act, Title 5, Subtitle A of the Texas Labor Code, effective June 17, 2001 and Commission Rule 133.305 titled Medical Dispute Resolution - General and 133.308 titled Medical Dispute Resolution by Independent Review Organizations, the Medical Review Division assigned an IRO to conduct a review of the disputed medical necessity issues between the requestor and the respondent. The dispute was received on 1-8-04.

The Medical Review Division has reviewed the IRO decision and determined that **the requestor prevailed** on the issues of medical necessity. Therefore, upon receipt of this Order and in accordance with §133.308(r)(9), the Commission hereby orders the respondent and non-prevailing party to **refund the requestor \$460** for the paid IRO fee. For the purposes of determining compliance with the order, the Commission will add 20 days to the date the order was deemed received as outlined on page one of this order.

In accordance with §413.031(e), it is a defense for the carrier if the carrier timely complies with the IRO decision.

Based on review of the disputed issues within the request, the Medical Review Division has determined that **medical necessity was the only issue** to be resolved. The office visits, myofascial release, joint mobilization, kinetic activities, ultrasound therapy, therapeutic exercises, and special reports were found to be medically necessary. The respondent raised no other reasons for denying reimbursement for the above listed services.

This Findings and Decision is hereby issued this 31st day of March 2004.

Regina L. Cleave
Medical Dispute Resolution Officer
Medical Review Division

On this basis, and pursuant to §§402.042, 413.016, 413.031, and 413.019 of the Act, the Medical Review Division hereby ORDERS the respondent to pay the unpaid medical fees in accordance with the fair and reasonable rate as set forth in Commission Rule 133.1(a)(8) plus all accrued interest due at the time of payment to the requestor within 20 days of receipt of this order. This Order is applicable to dates of service 3/21/03 through 8/1/03 in this dispute.

The respondent is prohibited from asserting additional denial reasons relative to this Decision upon issuing payment to the requestor in accordance with this Order (Rule 133.307(j)(2)).

This Order is hereby issued this 31st day of March 2004.

Roy Lewis, Supervisor
Medical Dispute Resolution
Medical Review Division

RL/rlc

March 19, 2004

NOTICE OF INDEPENDENT REVIEW DECISION

RE: MDR Tracking #: M5-04-1251-01

___ has been certified by the Texas Department of Insurance (TDI) as an independent review organization (IRO). ___ IRO Certificate Number is 5348. Texas Worker's Compensation Commission (TWCC) Rule §133.308 allows for a claimant or provider to request an independent review of a Carrier's adverse medical necessity determination. TWCC assigned the above-reference case to ___ for independent review in accordance with this Rule.

___ has performed an independent review of the proposed care to determine whether or not the adverse determination was appropriate. Relevant medical records, documentation provided by the parties referenced above and other documentation and written information submitted regarding this appeal was reviewed during the performance of this independent review.

This case was reviewed by a practicing chiropractor on the ___ external review panel. The reviewer has met the requirements for the ADL of TWCC or has been approved as an exception to the ADL requirement. The ___ chiropractor reviewer signed a statement certifying that no known conflicts of interest exist between this chiropractor and any of the treating physicians or providers or any of the physicians or providers who reviewed this case for a determination prior to the referral to ___ for independent review. In addition, the ___ chiropractor reviewer certified that the review was performed without bias for or against any party in this case.

Clinical History

This case concerns a female who sustained a work related injury on ___. The patient reported that while at work she was pulling a tote with merchandise when she experienced a painful stretch. On 1/23/03 the patient contacted the treating chiropractor and began chiropractic treatment and modalities progressing to therapeutic exercise. On 2/13/03 the patient underwent a right shoulder MRI that revealed a torn supraspinatus tendon, subdeltoid bursal fluid, and AC joint degenerative arthropathy. A cervical spine MRI dated 3/14/03 indicated small bulges at C4-5 and C5-6. The patient underwent an EMG on 5/9/03 that showed no abnormalities. The patient was then referred for an orthopedic evaluation and diagnosed with a rotator cuff tear right shoulder with impingement. The patient underwent shoulder surgery on 8/15/03. The patient was then treated postoperatively with a therapeutic exercise program.

Requested Services

Ultrasound, therapeutic activities, myofascial release, joint mobilization, req report, therapeutic exercises, and office visit from 3/21/03 through 8/1/03.

Decision

The Carrier's determination that these services were not medically necessary for the treatment of this patient's condition is overturned.

Rationale/Basis for Decision

The ___ chiropractor reviewer noted that this case concerns a female who sustained a work related injury to her right shoulder and cervical spine on ___. The ___ chiropractor reviewer also noted that the patient was diagnosed with a right rotator cuff tear with impingement.

The ____ chiropractor reviewer further noted that the patient was treated with ultrasound, therapeutic activities, myofascial release, therapeutic exercises, and joint mobilization before undergoing right shoulder surgery on 8/15/03. The ____ chiropractor reviewer explained that although the patient required shoulder surgery on 8/15/03, the patient responded well to the treatment rendered between 3/21/03 and 8/1/03. Therefore, the ____ chiropractor consultant concluded that the ultrasound, therapeutic activities, myofascial release, joint mobilization, report, therapeutic exercises, and office visit from 3/21/03 through 8/1/03 were medically necessary to treat this patient's condition.

Sincerely,